
ALPHA KILO SECURITY SERVICES (PTY) LTD

Security, handled.

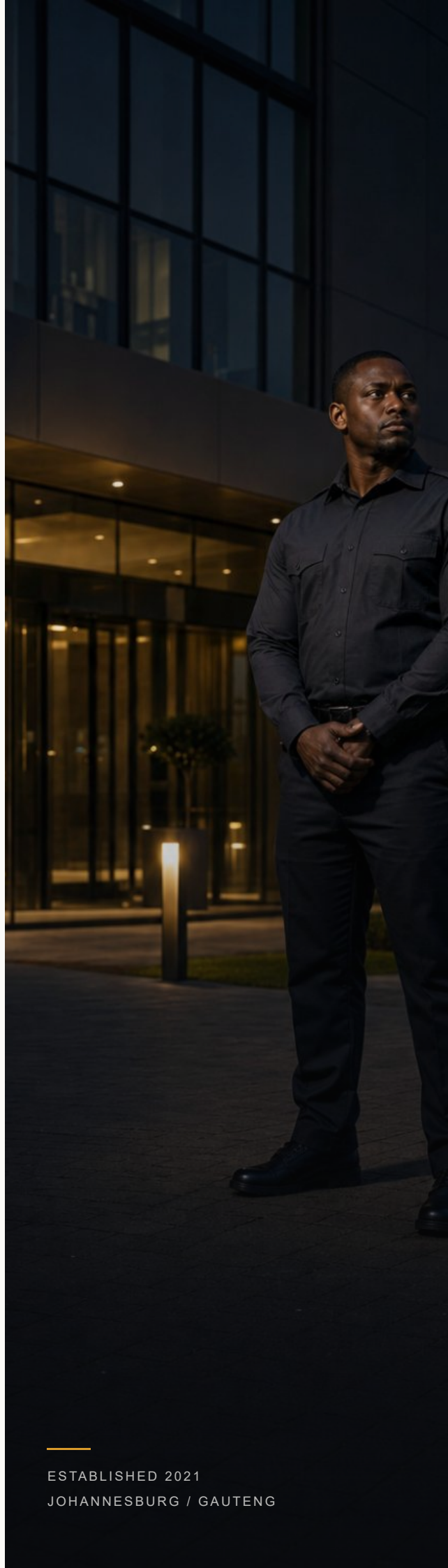
Professional on-site security, accountable supervision,
structured reporting and practical risk control — delivered to
a documented standard on every shift.

What this document covers.

Every claim below is either verifiable from public registers or explicitly framed as scope to be agreed with the client. Nothing is stated that cannot be evidenced at contract stage.

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“Security quality shows up in consistent behaviour, not in a service description.”



Alpha Kilo at a glance.

A Johannesburg-based security partner built around disciplined day-to-day delivery, practical site controls and clear management visibility. We are deliberately specific about what we do, how it is supervised and how it is recorded — because that is what a client is buying.

ESTABLISHED 2021	PSIRA REGISTRATION 4803600	COMPANY REGISTRATION 2021/846150/07
B-BBEE STATUS Level 1	OWNERSHIP 100% Black-Owned	OPERATING AREA South Africa

WHAT A CLIENT IS BUYING

Security operations that are visible, ordered and accountable: a professional presence on site, written post instructions, practical reporting and an escalation path agreed with the client before go-live.

- A named supervisor and a single point of contact
- Post orders written for your site, not a template
- Occurrence and incident records you can audit
- A 30-day review with agreed next actions

Disciplined where it counts.

Most security providers describe the same services. The difference is whether the daily routine actually holds — and whether the client can see that it does.

01 / VISIBLE PRESENCE

Positioned where risk actually sits

Deployment is designed around the entry points, people and operational areas that matter on your site — not spread thin to look busy.

03 / ACCOUNTABLE SUPERVISION

Someone answerable, by name

Supervision and client communication run on an agreed escalation route, with defined thresholds for what must be reported and how quickly.

02 / SITE DISCIPLINE

Written procedure, followed daily

Post orders, access procedures, registers and shift handovers are documented for the site and checked, so standards do not drift between shifts.

04 / MANAGEMENT VISIBILITY

A record you can act on

Occurrence, incident and supervisor records are written to be read by management: what happened, what was done and what follows.

The operating objective is straightforward: reduce unmanaged movement, make risk easier to identify early, and give the client one disciplined point of contact.

SHIFT BRIEFING

Every shift starts with a briefing against the site's post orders.



Procurement-ready by design.

A single compliance register, so a procurement officer can verify the entity in one pass rather than assembling it from a proposal.

REGISTER ITEM	DETAIL
Registered legal entity	Alpha Kilo Security Services (Pty) Ltd
Company registration number	2021/846150/07
PSIRA registration	4803600
B-BBEE status	Level 1 contributor
Ownership	100% Black-Owned
Year established	2021
Registered address	35 Impala Road, Sandhurst, Johannesburg, 2196
Regulatory framework	Private Security Industry Regulation Act, 56 of 2001

PROVIDED ON REQUEST FOR DUE DILIGENCE

- Company registration documents (CIPC)
- PSIRA registration certificate
- B-BBEE certificate or sworn affidavit
- Tax and statutory compliance documents
- Officer PSIRA registration schedule per site

HOW WE HANDLE SCOPE AND CLAIMS

This profile states only what can be verified. Staffing numbers, shift patterns, response arrangements, insurance cover and any technology component are confirmed in writing within the site-specific proposal or contract — never assumed here.

A controlled operating rhythm.

Each site is treated as an operational environment with an agreed route from assessment through to review. The same five stages apply whether the deployment is one officer or a full complement.

01	Assess	Walk the site with the client: access flows, priority areas, existing vulnerabilities, operating hours and the client's own requirements and constraints.
02	Design	Set the deployment approach, draft post orders, define access and register procedure, and agree escalation contacts and incident thresholds in writing.
03	Mobilise	Brief the selected team on the approved post orders, issue site instructions, confirm equipment and registers, and supervise go-live directly.
04	Operate	Apply the daily controls, keep the occurrence record current, complete supervisor checks and communicate material incidents through the agreed route.
05	Improve	Use supervisor observations, recurring occurrences and client feedback to adjust post orders and practical controls — then record what changed.

ESCALATION AND REPORTING ROUTE

Officer

Records & reports

Supervisor

Verifies & acts

Management

Owens resolution

Client

Informed & decides

Client contacts, escalation timeframes and incident thresholds are set per site and documented before go-live. This profile does not represent an unverified technical control-room capability.

Static guarding and access control.

Our core service. Professional officers hold the entry point, control who moves through it and leave a written record of the day.

SCOPE

Entry points, gates, reception areas, parking zones and other controlled locations, as agreed for the site.

DAILY CONTROLS

Visitor and contractor registers, access verification, patrol observations, shift handovers and occurrence-book entries — each with a named officer against it.

OFFICER CONDUCT

Presentable uniform, client-aware communication, adherence to post orders and prompt escalation through the agreed route. Officers are briefed that they represent the client's brand at the door.

CLIENT OUTCOME

A more controlled site with a clear, reviewable record of access, occurrences and anything that needs management attention.

TYPICAL DEPLOYMENT OPTIONS

Day shift · Night shift · 24-hour cover · Weekend and public-holiday cover · Relief and leave cover. Complement and shift pattern are quoted per site.



Access control is the cheapest risk control on any site — when it is actually enforced.

Patrol, response and incident escalation.

Configured to the site and the agreed scope. No response time, monitoring technology or coverage guarantee is claimed in this profile — those are contractual commitments and belong in the contract.

Patrol purpose

Visible perimeter and area checks on an unpredictable pattern, to surface irregularities, access concerns and safety observations early rather than after the fact.

Response and escalation

Incidents are recorded and escalated through the agreed chain. Armed, external or specialist response arrangements are confirmed per client scope before they are relied on.

CCTV and observation

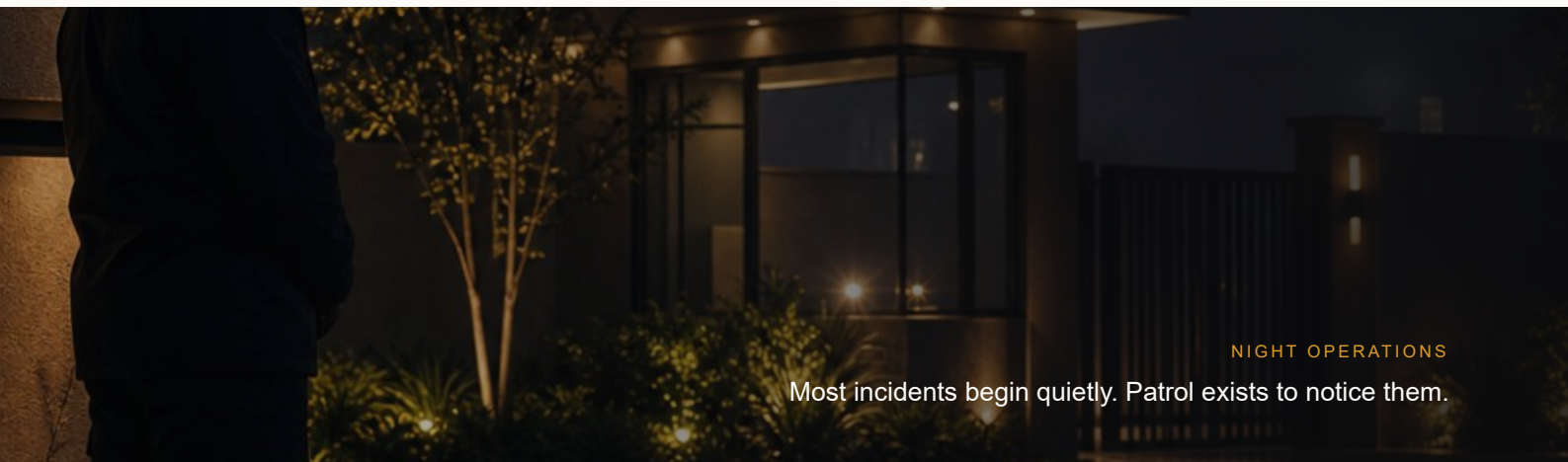
Where client infrastructure and scope allow, officers can support camera observation and incident review from the client's own system. The monitoring arrangement is defined in the site agreement.

Incident record

A factual, contemporaneous record — time, location, persons, action taken, escalation — that stands up in an insurance, HR or legal follow-up.

WHAT GETS ESCALATED IMMEDIATELY

- Forced or attempted unauthorised access
- Loss, theft or damage to client property
- Failure of a critical access or safety control
- Injury, medical or fire emergency
- Aggression, threat or public-order concern
- Any matter the client has flagged as reportable



NIGHT OPERATIONS

Most incidents begin quietly. Patrol exists to notice them.

Executive, event and project security.

Short-duration and high-visibility work is assessed against the environment, the roles required, the risk picture and the capability we can verify. Where something falls outside that, we say so.

EXECUTIVE SETTINGS

Arrival and departure control, visitor screening, access arrangements and discreet presence planned with the client for sensitive or high-visibility occasions.

EVENT OPERATIONS

Accreditation and entry management, crowd-flow support, perimeter presence and a documented command structure scoped around the event plan.

PLANNING CONTROLS

Roles, escalation contacts, site rules, emergency procedure and operational boundaries are documented and signed off before deployment — not agreed on the day.

CAREFUL POSITIONING

Close-protection and specialist armed arrangements are not assumed. They require separate briefing, verified capability, correct PSIRA grading and lawful scope.

ALSO SCOPED ON A PROJECT BASIS

Construction-site security

Asset moves and escorts

Contractor access control

Retrenchment and strike cover

Stocktake and audit support

Vacant-property holding



If we cannot evidence a capability, we will not quote it. That is the same discipline a client should expect from us on site.

The officer is the service.

Everything else in this document is scaffolding around one thing: who stands at the post, and whether they have been selected, briefed and supervised properly.

01

Selection and vetting

Officers are PSIRA-registered and graded for the post. Identity, registration status and criminal-record verification are confirmed before deployment, and re-checked as required.

02

Briefing and training

Every officer is briefed on the site's post orders, access procedure, emergency routine and escalation contacts before their first shift — and re-briefed when procedure changes.

03

Supervision and conduct

Supervisor checks confirm attendance, presentation, register discipline and post knowledge. Conduct issues are addressed through a documented process, not quietly rotated away.

STANDARDS HELD AT EVERY POST

- Full uniform, visible PSIRA identification
- On post at shift start, formal handover completed
- Registers and occurrence book current, legible, signed
- Post orders known, not merely available
- Client and public interaction kept professional
- Zero tolerance for sleeping, absence or intoxication on post

EMPLOYMENT AND LABOUR COMPLIANCE

Officers are employed on terms aligned to the Private Security Sector Provident Fund and the sectoral determination applicable to the private security industry.

Paying officers correctly is not a compliance formality — underpaid guards leave, and turnover is what destroys site knowledge.

ON POST

Selected for the post, briefed on the site, checked by a supervisor.



Controls shaped by the environment.

The right control changes with the people, the access pattern and the operating pressure of the setting. A school gate and a warehouse yard are not the same problem.

Residential estates Visitor and contractor access, gatehouse procedure, perimeter observation and resident-facing conduct that does not create friction at the boom.	Corporate and commercial Reception control, visitor procedure, contractor access, after-hours discipline and a presence appropriate to a client-facing lobby.
Schools and campuses Access discipline at peak times, visitor awareness, correct escalation and officers briefed on the sensitivity of a child-facing environment.	Construction and industrial Perimeter awareness, material and load control, contractor registers, plant access and site-rule compliance including PPE at the gate.
Retail Customer-facing presence, entrance and back-of-house awareness, visible deterrence and incident records that support loss investigation.	Public and community settings Visible presence, event and crowd support where scoped, and reporting routes that work for a committee or public-sector client.

ON CLIENT REFERENCES

Alpha Kilo serves requirements across residential, commercial, educational, industrial, community and public-facing environments. Named client references and testimonials are released only with the client's written approval, and can be supplied on request during a tender or procurement process.

The first 30 days, made practical.

A structured start lets the client see exactly what was agreed, what has been deployed and what will be reviewed — before the first invoice.

STAGE 01	STAGE 02	STAGE 03	STAGE 04
Before go-live Site assessment, deployment design, client-approved post orders and confirmed escalation contacts.	Day 1 Officer selection confirmed, site briefing delivered, registers opened and go-live supervised in person.	Week 1 Early observations captured, client check-in held and practical adjustments made to site controls.	Day 30 Service review covering attendance, occurrences, incidents, reporting quality and agreed next actions.

THE MOBILISATION PACK THE CLIENT RECEIVES

- 01

Agreed scope of service and site plan
- 02

Approved post orders per post
- 03

Escalation matrix with names and numbers
- 04

Deployed officer schedule with PSIRA numbers
- 05

Reporting formats and review rhythm
- 06

Named account contact for the client

Staffing numbers, shift patterns, equipment and any technology arrangement are confirmed only in the client proposal or contract — this page describes the process, not a quoted complement.



DAY ONE

Go-live is supervised in person, not phoned in.

Proof is in the operating record.

Reporting turns daily activity into information a client can actually review — and, when needed, produce to an insurer, a board or a regulator.

RECORD	CADENCE	OWNER AND PURPOSE
Occurrence book	Every shift	Officer — a continuous factual log of the shift, available to the client on site.
Access and visitor registers	Continuous	Officer — who entered, when, authorised by whom, and when they left.
Incident report	Per incident	Supervisor — a standalone record supporting client response, claims and follow-up.
Supervisor site check	As agreed per site	Supervisor — verifies attendance, presentation, post knowledge and register discipline.
Client service review	Monthly or as agreed	Management — trends, recurring issues, corrective actions and agreed next steps.

HOW WE MEASURE OURSELVES

- Post filled, on time, every shift
- Reportable incidents escalated within the agreed threshold
- Registers complete and legible at supervisor check
- Corrective actions from the last review closed out

IF WE GET IT WRONG

Complaints are logged, acknowledged and answered by management with the finding and the corrective action in writing. A client should never have to ask twice, or wonder what happened to a complaint.

CLIENT COMMUNICATION

One point of contact. Written answers.

Let's secure what matters.

Book a no-obligation site assessment. We will walk the site, put the risks in writing and quote against a scope you have approved.

STEP 01

Site assessment

A walk-through with you, at no cost or obligation.

STEP 02

Written proposal

Scope, deployment, reporting and pricing in one document.

STEP 03

Supervised go-live

Post orders approved, officers briefed, day one supervised.

TELEPHONE

081 397 3788

EMAIL

admin@alphakilosec.co.za

WEB

alphakilosec.co.za

REGISTERED ADDRESS

35 Impala Road, Sandhurst
Johannesburg, 2196